



TETRACAM INC. LIMITED WARRANTY

Tetracam's warranty obligations for this hardware product are limited to the terms set forth herein;

Tetracam warrants this Tetracam-branded hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, Tetracam will either (1) repair the hardware defect at no charge, using new or refurbished parts that are equivalent to new in performance and reliability, (2) exchange the product with a product that is new or refurbished that is equivalent to new in performance and reliability and is at least functionally equivalent to the original product. The warranty does not cover damage caused by accident, misuse or unauthorized repair, damage caused by impact, improper care or storage or leakage of batteries.

Obtaining Warranty Service;

If this Tetracam product was purchased directly from Tetracam Inc., contact Tetracam via mail, email or telephone to request an RMA (Return Material Authorization) reference number.

If this Tetracam product was purchased through an authorized Tetracam Reseller, contact the reseller to arrange warranty service.

All shipping, insurance, duties and other incidental costs incurred to return the product to Tetracam are at the expense of the owner of the product. Tetracam will pay the cost of insured shipping only, FOB Chatsworth Ca. USA when returning the product after completion of Warranty Service. All other expenses, duties, taxes and other incidental costs are at the expense of the owner.

This warranty is in lieu of all other express or implied warranties and of any other obligation on the part of Tetracam Inc. except for the obligations provided by applicable law.